

Committee: Health Scrutiny Panel	Date: 19 th April 2011	Classification: Unrestricted	Report No:	Agenda Item:
Report of: Corporate Director Steve Ryan Medical Director and Kay Riley Chief Nurse, Barts and the London Trust Originating officer(s) Judith Bottriel, Associate Director of Quality Improvement, Barts and the London Trust		Title: Barts and the London NHS Trust strategic objective for quality and safety improvement in 2011/12 Wards Affected: All		

1. **SUMMARY**

This report sets out the headline objective and the quality improvement priorities for 2011/12 for Barts and The London Trust. An overview of the Trusts performance against 2009/10 objectives and Quality Account commitments will be presented to Health Scrutiny at the meeting April 19.

2. **RECOMMENDATIONS**

The Health Scrutiny Panel is recommended to note Barts and The London's quality objectives and priorities for 2011/12 and in the context of the planned Quality Account and annual quality review presentation on 19th April 2011.

3. **BACKGROUND**

Barts and The London NHS Trust's objectives for 2011/12 were approved by the Trust Board on 30 March.

Building on the 2010/11 objectives, the 2011/12 objectives will be fed into the Trusts Integrated Performance and Assurance Framework (IPAF) and will be cascaded through the organisation to inform the development of divisional, clinical academic unit and service level objectives for the coming year.

The headline objective for quality and safety improvement and the underpinning key priorities are outlined below. The priorities, individual projects and workstreams will be described in more detail in the Going Forward Section of the 2010/11 draft Quality Account.

Headline Objective	Quality Improvement Priorities 2011/12	Lead Executives
<p>Improve patient care, further improving safety, clinical outcomes and patient experience</p>	<p>Ensure ongoing CQC registration without conditions and compliance with national and local standards, including CQUIN targets.</p> <p>Improve patient safety and outcomes as measured by key indicators (including HSMR, allergy-related incidents and infection rates) and roll-out of the 'Safety Express' programme</p> <p>Embed the principles of compassionate care across inner north east London hospital and community services through the East London Compassionate Care Partnership, as part of enhancing the overall patient experience</p> <p>Improve the quality of information provided to patients and establish systematic mechanisms to obtain regular feedback from patients, staff and GPs</p> <p>Continue to improve the cleanliness of our hospitals</p> <p>Embed the outputs of the Outpatient Improvement Programme across the Trust</p> <p>Significantly reduce the rates of cancelled operations and cancelled clinics</p> <p>Ensure the timely review and adoption of NPSA and NICE guidance</p> <p>Agree priorities with stakeholders to develop our sites as health promoting hospitals</p>	<p>Chief Nurse</p> <p>Medical Director</p>